

NOVEL CORONAVIRUS (COVID-19)

novascotia.ca/coronavirus



April 20, 2020

When landlords are entering or accessing a unit, the visit must be conducted as safely as possible. Landlords should provide information to their tenants ahead of these visits to reassure them of the actions being taken. Below are actions that can be taken by the landlord, prospective clients and current tenants to minimize the risk to all individuals during a showing.

What the landlord can do:

- Don't show units where there are individuals in self-isolation (e.g. they have tested positive for COVID-19, they have travelled outside of Nova Scotia within the past 14 days, they have been directed by Public Health to isolate)
- Assess the prospective renter by asking questions to determine if they are supposed to be self-isolating. Do not show a unit to someone that is in self-isolation
- Ask the current tenants to leave cupboard doors and closets open to reduce the amount of items touched during the showing
- Wear a non-medical mask while showing the unit
- Ask the prospective clients to wear a non-medical mask during the showing
- Practice hand hygiene prior to showing the unit (e.g. use hand sanitizer and provide hand sanitizer to prospective clients)
- Practice cough etiquette (e.g. cough into your sleeve)
- Physically distancing by maintaining a 2 metre/6 foot distance between all individuals during the showing
- Disinfect areas that have been touched during the showing (e.g. with a disinfectant wipe) such as door handles

What the prospective renters can do:

- Do not view a unit if you are in self-isolation
- Wear a non-medical mask during the viewing
- Perform hand hygiene prior to entering the unit (e.g. use hand sanitizer)
- Avoid touching items and surfaces in the unit
- Practice cough etiquette (e.g. cough into your sleeve)
- Physically distancing by maintaining a 2 metre/6 foot distance between all individuals during the viewing

What tenants can do:

- Inform your landlord if you are in self-isolation
- Open cupboard doors and closets prior to the showing to reduce the amount of items touched during the showing
- If you are home during the showing, practice physical distancing by maintaining a 2 metre/6 foot distance
- Clean and disinfect high-touch surfaces in your unit after the showing